

FACTS**WHAT DOES CENTURY SUPPORT SERVICES, LLC (“CENTURY”) DO WITH YOUR PERSONAL INFORMATION?**

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> ▪ Social security number and income ▪ Account balances and payment history ▪ Transaction history and credit history
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Century chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Century share?	Can you limit this sharing?
For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes- information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes – Information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing	<p>Call (888) 913-8784, - our menu will prompt you through your choice(s), or mail the form below, or visit our web site at https://www.centuryss.com/centurys-glba-privacy-notice/</p> <p>Please note:</p> <p>If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p>
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Questions?	Call our office at (888) 913-8784 or go to https://www.centuryss.com/contact-css/
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Mail-in Form

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.

Apply my choice only to me

Mark any/all you want to limit:

- Do not share information about my creditworthiness with your affiliates for their everyday business purposes.
- Do not allow your affiliates to use my personal information to market to me.
- Do not share my personal information with nonaffiliates to market their products and services to me.

Name

Address

City, State, Zip

Mail To:

Century Support Services, LLC
 2000 Commerce Loop,
 Suite 2111
 North Huntingdon, PA 15642

Who we are

Who is providing this notice?

Century Support Services, LLC is providing this notice.

What we do

How does Century protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Century collect my personal information?

We collect your personal information, for example, when you

- Open an account
- Give us your income information
- Provide employment information
- Give us your contact information
- Provide account information
- We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes – information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account – unless you tell us otherwise.

Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▪ <i>Our affiliates include Century FP, LLC.</i>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▪ <i>Non-affiliates we share with can include financial service providers such as banks, lenders, payment merchants, loan servicers, and non-financial service providers such as retailers, law firms and marketing companies.</i>
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ▪ <i>Our joint marketing partners may include companies providing financial, non-financial, or legal services.</i>

Other important information

California Residents: Under California law, we will not share information we collect about you with non-affiliated companies, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide benefits you are entitled to. We will limit sharing among our affiliates to the extent required by California law. CA residents have additional rights to restrict our sharing of your personal and financial information with our affiliates (companies we own or control) and outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services. Your Choices: Unless you say or check "No" we may share personal and financial information about you with our affiliated companies. NO, please do not share personal and financial information with your affiliated companies. Also, unless you say or check "No" we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you. You may make your privacy choice(s) at any time. Your choice(s) marked here will remain unless you state otherwise. However, if we do not hear from you we may share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

For additional rights and privacy choices for California residents see Century's Privacy Policy.

Vermont Residents: Under Vermont law, we will not share information we collect about you with non-affiliated companies, unless the law allows. For example, we may share information with your consent, to service your accounts, or under joint marketing agreements with other financial institutions with which we have joint marketing agreements. We will not share information about your creditworthiness with our affiliates except with your consent, but we may share with our affiliate's information about our transactions or experiences with you without your consent.

Nevada Residents: We are providing you this notice pursuant to state law. You may be placed on our internal do not call list by calling 888-913-8784. Nevada law requires that we also provide you with the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St. – Suite 3900, Las Vegas, NV 89101; 702-486-3132 – BCPINFO@ag.state.nv.us.

Montana Residents - We will not disclose to anyone your name or personal information other than to your own creditors or CSS's agents, affiliates, or contractors.

Name: _____

Address: _____

To exercise your choices do one of the following:

1. Fill out, sign and return this form to us at:
Century Support Services, LLC
Attn: Privacy Choices
2000 Commerce Loop, Suite 2111
North Huntingdon, PA 15642
2. Call this toll free number: (888) 913-8784
3. Reply electronically at: info@centuryss.com

